



# Remote work challenges

24.02.2021

Olga Eckardt, Wilo SE, Sparkling Spring GmbH, Dortmund, Germany



## **Remote work challenges**

- 1. Complexity
- 2. Group Team Evolution
- 3. Skill / Will and engagement
- 4. Where pain point is hidden

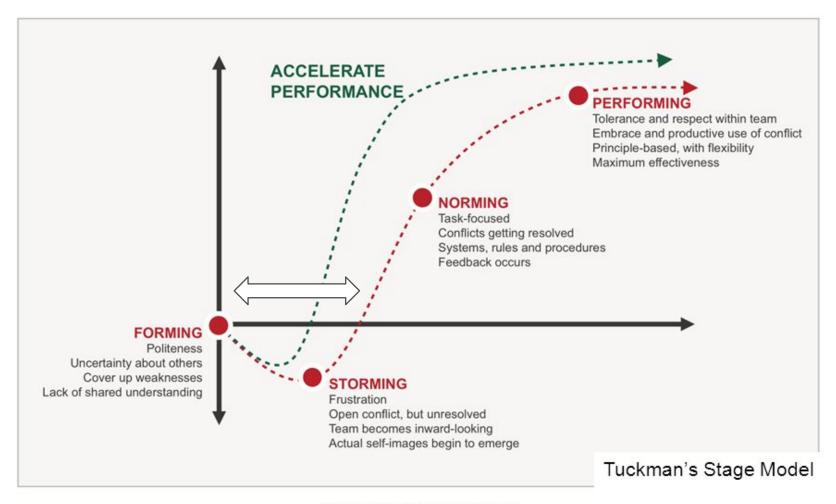


# **Complexity**

- 1. One few many
- 2. Group team
- 3. Low Engagement
- 4. Missing nonverbal communication
- 5. Missing personality background
- 6. Information over-flow
- 7. Focus point and side disturbances



#### **Group- Team Evolution**



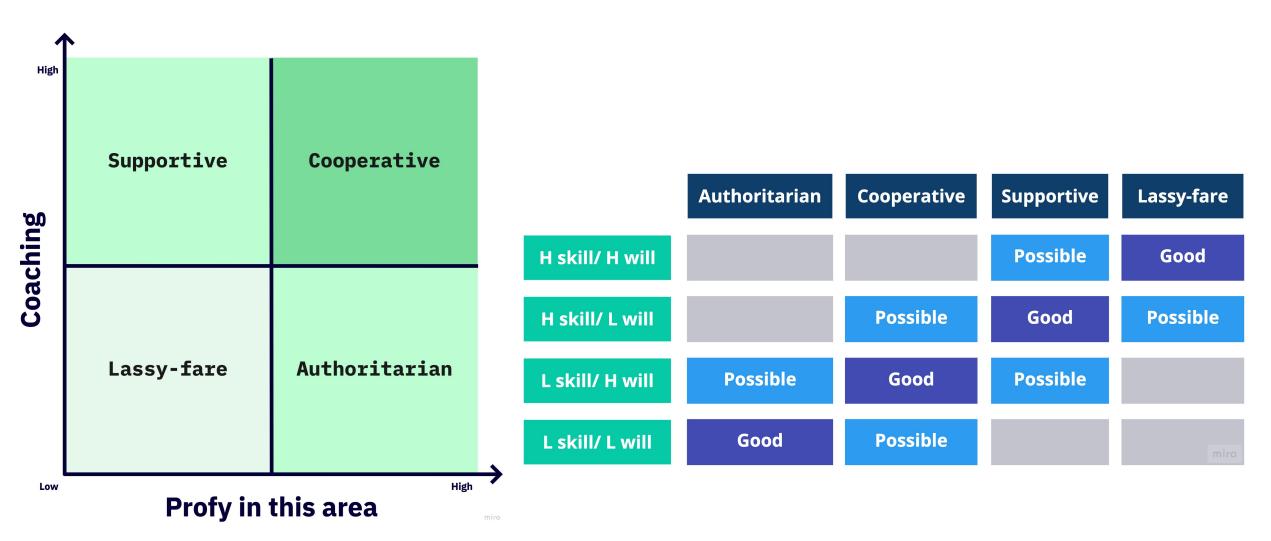
- How to minimise Storming phase
  - Fix micro group
  - Self organisation
  - NO micro-management
  - On-line war-room
  - Feedback loops

© Copyright 2011 3 Circle Partners LLC

4 Olga Eckardt, Business TRIZ Online – Winter 2021 02/2021

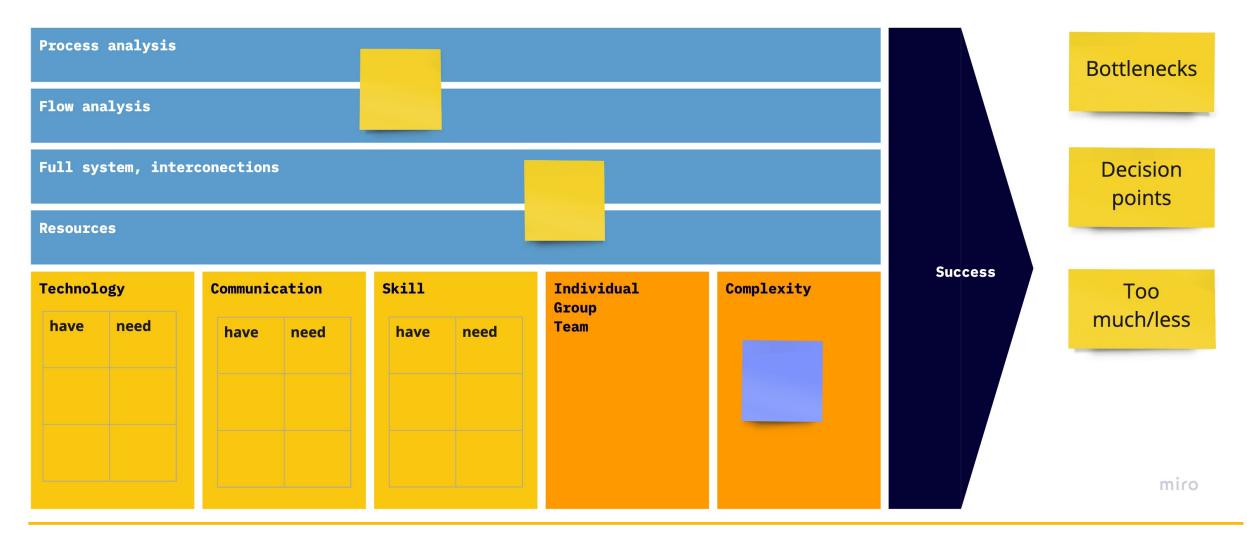


#### Skill / Will and engagement





## Where pain point is hidden



Olga Eckardt, Business TRIZ Online - Winter 2021



#### **Outcomes**

- **1.** One few many  $(7 \pm 2 \rightarrow 5 \pm 1)$
- 2. Group team (accelerated build-up, fixed, idelity)
- 3. Low Engagement (trainings, war-room, personality, feedback)
- 4. Missing nonverbal communication (online video rules)
- 5. Missing personality background (via engagement)
- 6. Information over-flow (one source of trues)
- 7. Focus point and side disturbances (busines rules)



#### **Summary**

- New rules for cooperation
- Hierarchical Teams with self organisation
- Soft skills became more critical
- Process analyse, flow analyse, resources
- Ideal modelling in compare to real situation

!Feedback loop!





#### If you want to give me feedback or contact me

Olga Eckardt

PM at Wilo SE, Dortmund

Olga.eckardt@wilo.com

olga@wavefusion.de

감사합니다 Natick , **의**Danke Ευχαριστίες Dalu 응 Thank You Köszönöm Tack 5 Спасибо Dank Gracias 射射 Merci seé Byがとう